

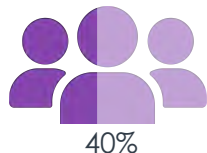
# VIVENTIUM

## 2024 Caregiver Onboarding Experience Report

### Practical Remedies

#### 01 SPEAK THEIR LANGUAGE

40% of post-acute caregivers regularly speak a language other than English at home.

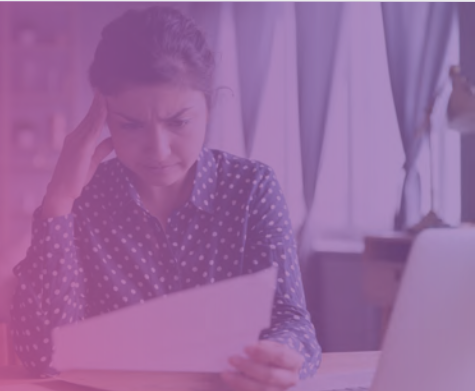


A digital onboarding platform that supports access to company documents in new hire's native language.

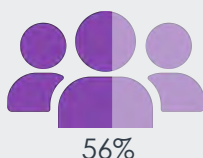
#### 02 SHOW UP IN REAL LIFE



Be sure you provide a real, live manager, HR leader, or colleague to provide personal, human support.

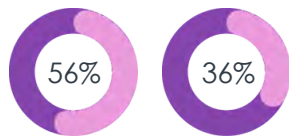


56% of post-acute caregivers need or want to talk with someone during onboarding.



#### 03 GET PERSONAL

56% of post-acute caregivers feel company policies and expectations are confusing or only somewhat clear, and 36% get no help understanding company policies and expectations.



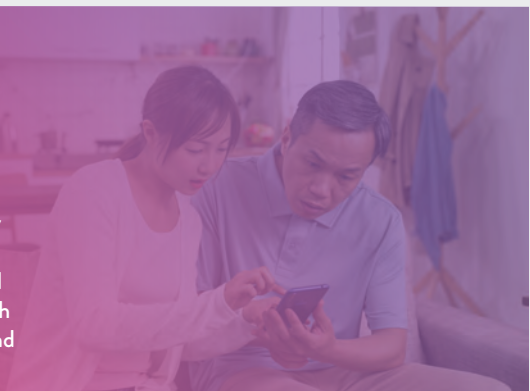
Empower team leaders, managers, and HR to connect on a personal level with caregivers and allow your onboarding platform to take on the burdens of pre-boarding and overall onboarding organization.



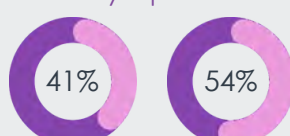
#### 04 GO WITH THE FLOW



It's not one or the other, it's both. Partner with a digital onboarding solution that will make it easy to complete all onboarding tasks and include meetings with team leaders, HR, and others.

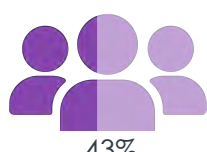


41% of post-acute caregivers perform onboarding paperwork independently, on their own time, and over half (54%) do it fully in person.



#### 05 TEND TO TRAINING

Even among Onboarding Leaders, only 43% of caregivers feel the training they receive during onboarding is comprehensive.



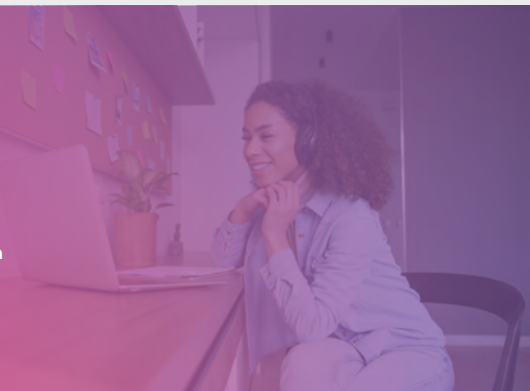
Adopt a culture of learning. Automate your new learning management to ensure every new hire has the training they need to perform confidently and at their highest levels from Day 1.



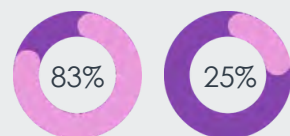
#### 06 ENHANCE THE PEOPLE QUOTIENT



Ensure your payroll operation is rock solid and reliable. Invest in tools that improve organization and accuracy and be lightning fast in dealing with errors.

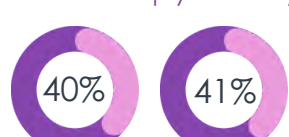


A whopping 83% of caregivers need at least some assistance completing their tax documentation, and 25% feel the training they got on the technology they need to use is "somewhat" or "very" confusing.



#### 07 GET PAYROLL RIGHT

Most caregivers lack strong confidence in how they are paid. Only 40% strongly agree that they understand how their employer calculates their pay, and only 41% strongly agree that their employer calculates their pay accurately.



In addition to your digital onboarding platform: Empower new hires with a better, faster way to get their most important questions answered.



Download our full report now

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